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WHERE WE TREAT YOU LIKE FAMILY

TERMS AND CONDITIONS

1. The full deposit is payable within 48 hrs to confirm and secure your booking. ONLY CASH, Direct Bank Deposit or EFT are accepted, no CREDIT CARD facilities.
2. Cottages/Flats and houses are let strictly on the number of beds available for guests and any excess of that number cannot be accepted. (Children included). Except by special arrangements with management- we are flexible.
3. No more than 2 cars per unit.
4. Premises must be vacated no later than 10:00 am on the day of departure and can only be occupied after 14:00 pm on the day of arrival. Except by special arrangement with management - We are flexible.
5. Keys MUST be returned to reception or dropped into the box at the gate.
6. After full payment has been received no refunds are permitted unless a written request is received by us 30 days prior to occupation, failure to cancel this reservation 30 days before due date will be deemed as acceptance and you will be liable for the full rental, unless an alternate tenant is obtained for the full period.
7. Payment of the Deposit and/or taking up the reserved accommodation is construed to be acceptance of these conditions and binding upon all tenants.
8. We cannot be held liable for any losses or inconvenience to the tenant caused by an act beyond our control.
9. Under no circumstances may furniture be moved around.
10. Sandy Feet Lodge does not take any liability for any injuries or breakages during your stay at our premises.
11. EARLY DEPARTURES:- No credit will be given if you shorten your stay. You are responsible for the full period booked.
12. RIGHT OF ADMISSION RESERVED.

Cancellation Policy (for deposit)

60 days or more - Full refund
45 to 59 days - 75% refund
30 to 44 Days - 50% refund
15 to 29 days - 25% refund
0 to 14 days - 0% refund